

Email Response to Cllr Giddins's First Letter to David Wilson Homes

Dear Mr Giddins.

Thank you for your email, the contents of which I note and can respond accordingly.

David Wilson Homes remain committed to completing the outstanding works required and I will ensure these are carried out as fast as is safely practicable. I recognise the length of the delays and disruption and can only apologise for the impacts these have had locally. I recognise the failings you describe in our appointed contractor and can confirm David Wilson Homes (DWH) will at additional cost to ourselves use third party auditing to ensure that any future work is managed in the appropriate way and the issues you describe in your letter are not repeated. This is not the standard of work the DWH usually deliver and again I apologise for these failings.

Whilst not an excuse for any local failings, I would politely point out that the discovery of previously unrecorded services, including water and gas mains that were not mapped correctly, and have been outside of our control to address, have been a significant factor in the delays. That said I recognise the responsibility sits with David Wilson Homes and you have my full commitment to resolve these issues and deliver the required improvements to complete.

Following receipt of your letter and my subsequent internal review, a meeting was held with two of my Directors in attendance, who met with members of Abingdon Town Council and Oxfordshire County Council last week in order to progress this matter. I understand that we are waiting on confirmation of road-space being agreed to allow the required asset inspections by the third parties responsible for both the gas and water mains, therefore unlocking the delays and allowing us the ability to proceed and complete the works.

Once again I unreservedly apologise for the delays and impacts locally, and can assure you as soon as the road-space licenses required are approved, David Wilson Homes will proceed at pace to conclude these works.

If you have any further queries do please let me know.

Yours Sincerely,

Campbell

Campbell Gregg | Managing Director

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Please consider the environment – only print this email if necessary



DAVID WILSON HOMES
WHERE QUALITY LIVES